

WHAT ARE THE SUPPORTING DOCUMENTS THAT I NEED TO SUBMIT WITH THE CLAIM FORM?

Refunds for One Telephone Line. If you are requesting a refund payment for only one telephone line, you must provide evidence of a current Palo Alto address, such as a telephone bill, a utility bill, a property tax bill, a W-2 form, a paystub, or some other, similar document.

Refunds for Two to Ten Telephone Lines. If you are requesting a refund payment for two to ten telephone phone lines, you must provide a telephone bill or multiple telephone bills from any time period that together identify every telephone line for which you are requesting a refund payment. Each telephone bill must show a Palo Alto address.

Refunds for More than Ten Telephone Lines. If you are requesting a refund payment for more than ten telephone lines, you must provide a telephone bill or multiple telephone bills from December 2013 to December 2014 that together identify every telephone line for which you are requesting a refund payment. Each telephone bill must show a Palo Alto address.

All supporting documents will be disclosed only to the settlement administrator, Class Counsel, and the attorneys for the City. The documents will be destroyed once the administration of the settlement is complete.